

Ventria Residence and Adventist Health Hong Kong Join Forces to Pioneer a New Model of Integrated Care

Connecting Private Hospital and Senior Living Through Structured Collaboration and a 24-Hour Emergency Medical Care Coordination



Ventria Residence and Adventist Health Hong Kong have partnered to foster closer integration among senior living, healthcare services and continuing care.

(From left) Ms. Susanna Kong, General Manager of Ventria Residence, Mr. Tam Kwok Wing, Managing Director of Chevalier Group; and Mr. Andy Cen, Chief Operating Officer of Adventist Health Hong Kong, Ms. Clara Leung, Assistant to the Chief Operating Officer of Adventist Health Hong Kong

[3 September 2026, Hong Kong] - Ventria Residence and Adventist Health Hong Kong have signed a Memorandum of Understanding (MOU) to establish a structured medical collaboration between a private hospital and Hong Kong's first premium Continuing Care Retirement Community (CCRC). The partnership marks an important step in advancing an integrated model of senior living, healthcare and continuing care for older adults in Hong Kong.

As Hong Kong's population continues to age, the needs of older adults are becoming increasingly complex and long-term, requiring more coordinated support across senior living, healthcare and continuing care. Yet families may find it challenging to navigate fragmented services across different care settings. Through the partnership, Ventria Residence and Adventist Health Hong



Kong will engage in ongoing knowledge exchange and joint training to ensure swift response, timely coordination, and seamless, integrated medical care.

Under the MOU, Adventist Health Hong Kong will serve as Ventria Residence's healthcare partner. Eligible residents ¹ will be able to access support from Hong Kong Adventist Hospital – Stubbs Road more promptly through a dedicated 24-hour emergency coordination mechanism and a coordinated-care pathway. The relevant arrangements will be managed by the nursing team of the Urgent Care Department. The mechanism is designed to ensure that residents receive timely emergency assessment, resuscitation and stabilisation, and diagnostic imaging, as well as prompt arrangements for intensive care or high-dependency care where clinically indicated. It also facilitates subsequent hospital admission arrangements and specialist follow-up.

Using cardiology services as an example, the collaboration can facilitate arrangements for eligible residents to access cardiology services at Hong Kong Adventist Hospital – Stubbs Road. The hospital's Hong Kong Heart Center is Hong Kong's first cardiac specialty center established within a private hospital. It offers a comprehensive range of cardiac treatments, from coronary angioplasty procedures to complex heart-valve replacement surgery. Should residents develop acute cardiac conditions, including acute myocardial infarction, angina or pulmonary embolism, the Adventist Health Hong Kong team can provide rapid risk assessment, diagnosis and emergency treatment, and arrange access to relevant hospital medical services according to clinical need.

Beyond urgent care, the partnership also encompasses preventive health management and wellness management. Its scope includes health screening and monitoring, primary and specialist care, vaccination programmes, cancer screening, chronic disease management, fall prevention, pain management and nutritional counselling. By bringing together Ventria Residence's senior living platform and Adventist Health Hong Kong's clinical expertise, the collaboration will further strengthen the ongoing care support available to residents, while providing their families with greater peace of mind and assurance.

Mr Ivan Tam Kwok Wing, Managing Director of Chevalier Group, said, "Hong Kong is entering a new chapter in ageing, and it is time to rethink senior living beyond accommodation or care services alone. As people live longer, older adults should be supported not only when they need medical attention, but throughout the different stages of later life — with dignity, purpose, choice and the confidence that appropriate care is within reach."

"For decades, Chevalier Group has grown alongside Hong Kong, contributing to the development of the city and its community. We believe the future of senior living lies in creating an integrated environment where residential living, healthcare, wellness and continuing care work together around the needs of each individual. This is the vision behind Ventria Residence and its CCRC model: to create a community that can accompany residents through changing health and lifestyle needs, while connecting them with the right support at the right time."

¹ Eligible residents are those registered for relevant services.

“The partnership with Adventist Health Hong Kong is an important step towards this vision. Through a dedicated 24-hour emergency coordination mechanism and a coordinated-care pathway, we are strengthening timely access to emergency medical support and appropriate hospital-based specialist care, while creating a more connected care experience for residents and their families. More importantly, we hope this structured collaboration can serve as a practical example of how senior living communities and healthcare providers can work together, within their respective roles, to support the ongoing development of medical-social integration in Hong Kong.”

Mr Andy Cen, Chief Operating Officer of Adventist Health Hong Kong, said, “Hong Kong’s healthcare system has long focused on ‘treating illnesses’, while the senior care system focuses on ‘caregiving’. An invisible chasm exists between the two, meaning seniors in residential care may lose valuable time in accessing life-saving treatment when emergencies occur. The core principles underpinning this collaboration are timely information transfer, flexible case coordination and referral arrangements and post-discharge follow-up, with each party contributing within its respective professional role.”

“Adventist Health Hong Kong has always upheld the ‘Whole-Person Care’ philosophy of the Seventh-day Adventist Church, based on the belief that true healing goes beyond the disease itself to encompass the psychological, social, and spiritual needs of the patient. Extending this philosophy to community senior care is precisely the direction Adventist Health Hong Kong has set to realise. Through dedicated emergency coordination channels, outreach medical services and telemedicine, we aim to break down the confines of the hospital and bring professional medical support closer to senior living communities. The partners will work collaboratively, with clinical assessment, triage, and treatment decisions made by the relevant healthcare professionals according to residents’ clinical needs.”

“The significance of this collaboration extends far beyond an agreement between two institutions. It is about establishing a demonstration model of ‘medical-social integration’ for Hong Kong, helping to drive a paradigm shift in the delivery of senior healthcare.”

According to government data,² people aged 65 and above use inpatient services at a substantially higher rate than those under 65. Advances in medical technology have contributed to shorter hospital stays. For example, the length of stay for robotic-assisted joint replacement surgery in orthopedics has decreased from six days and five nights to four to five days, while the number of day-surgery cases continues to rise. However, patient care does not end at discharge. After returning to the community, patients may still require ongoing outpatient follow-up or rehabilitation. Taking Autologous Protein Solution (APS) injection treatment in orthopedics as an example, patients are commonly those with degenerative knee osteoarthritis. Following injection treatment, they require a period of recovery. Appropriate community-based support during this period is therefore crucial to their rehabilitation.

²Health Bureau releases Hong Kong’s Domestic Health Accounts 2023/24
<https://www.info.gov.hk/gia/general/202510/16/P2025101500854.htm?fontSize=1>

Traditionally, elderly homes have operated as independent service providers. In reality, however, hospitals and elderly homes often serve the same group of older patients. An ideal care model should enable more coherent transitions between hospitals and older adults' living environments, while allowing both parties to coordinate closely within their respective professional roles to help bridge service gaps.

Jointly developed by Chevalier Group and the Hong Kong-Macao Conference of Seventh-day Adventists, Ventria Residence is Hong Kong's first premium senior living community to introduce the CCRC concept. Rooted in a philosophy closely aligned with the Seventh-day Adventist Church's long-standing commitment to whole-person health, Ventria Residence is founded on a senior living model centred on dignity, independence and holistic wellbeing. Its collaboration with Adventist Health Hong Kong is built on a shared commitment to whole-person care and community compassion. Through this partnership, both parties aim to demonstrate how senior living communities and healthcare service providers can work together to advance a more integrated, person-centred care model for older adults in Hong Kong.

Caption



Mr. Tam Kwok Wing, Managing Director of Chevalier Group (left), signs the Memorandum of Understanding on behalf of Ventria Residence, alongside Mr. Andy Cen, Chief Operating Officer of Adventist Health Hong Kong.



VENTRIA
RESIDENCE
曦 雲 居

Adventist 港
Health 安

Media Enquiry

Hong Kong Adventist Hospital – Stubbs Road

Ms. Angie Ip

Tel: 3651 8972

Email: angie.ip@hkah.org.hk